



Amtrak Fact Sheet, Fiscal Year 2004 State of Massachusetts

Amtrak Service & Ridership

Amtrak operates approximately 56 trains daily in Massachusetts, including *Acela Express*, *Regional*, and *Metroliner* trains on the Northeast Corridor.

Amtrak also operates the following shorter-distance trains through Massachusetts:

- The *Downeaster* (4 daily round trips Boston-Portland)
- The *Vermont* (daily Washington, D.C.-St. Albans, VT)
- The *Lake Shore Limited* (daily Boston-Springfield-Albany, with direct connection at Albany to Cleveland and Chicago).

During FY04 Amtrak served the following Massachusetts locations:

<u>City</u>	<u>Ridership</u>
Amherst	9,628
Boston-Back Bay	271,129
Boston-North Station	218,745
Boston-South Station*	986,912
Framingham	2,354
Haverhill	10,578
Pittsfield	3,722
Route 128 (Boston)	330,247
Springfield	113,296
Woburn	6,808
Worcester	8,905
Total Massachusetts Ridership:	1,962,324

*Boston South Station is the 8th busiest station in the national Amtrak System.

Procurement/Contracts

Amtrak expended \$13,837,498 for goods and services in Massachusetts in FY04. Much of this money was spent in the following locations:

<u>City</u>	<u>Amount</u>
Bedford	\$ 1,829,075
Braintree	\$ 4,401,438
Chelsea	\$ 1,096,951
Norwell	\$ 1,308,322
Westfield	\$ 1,572,221

Employment

During fiscal year 2004, Amtrak employed 1,477 Massachusetts residents. Total wages of Amtrak employees living in Massachusetts were \$41,904,152 during this period.

Other State Features

Amtrak operates and maintains the 37.9-mile MBTA-owned Attleboro Line, between Boston and the Rhode Island state line for high-speed and commuter service.

Major Facilities

Construction and improvements have been completed at Southampton Yard, the location of one of three of Amtrak's high-speed rail maintenance facilities built to handle the needs of Amtrak's Acela Express high-speed trainsets.

Station Improvements

Amtrak completed renovations of its first class lounge at Boston's South Station. The lounge offers modern comforts overlooking South Station's busy concourse for first-class passengers.

Worcester completed renovations of its historic station, where Amtrak has relocated its ticket office.

Amtrak on January 14, 2005, began using a new intermodal facility in Pittsfield, which was opened in November 2004 by the Berkshire Regional Transit Authority.

About the *Downeaster*

December 14, 2001 marked the inaugural run of the *Downeaster*, which restored passenger rail service between Boston and Portland after an absence of more than 35 years. The service features four daily roundtrip trains between Portland and Boston's North Station, with eight intermediate stops—Woburn, Haverhill, Exeter, Durham-UNH, Dover, Wells, Saco, and in season, Old Orchard Beach.